

EVENT INFORMATION
October 12-13, 2024



EMPLOYEE RED BOOK



Thank you for being a part of the activities here at Charlotte Motor Speedway. You, and your efforts, along with nearly 1,000 other employees, are vital to the fans' safety and enjoyment of our events, and your efforts are truly appreciated. The information provided in this guide is to assist you in providing the best customer service possible to our fans.

EMPLOYEE INFORMATION:

EMPLOYEE INJURY –

Employees must follow these procedures in the event that he/she is injured in any way while working:

- 1) Seek medical assistance by using your radio or telephone or by walking to the nearest First Aid Station.
- 2) **CMS SECURITY: (704) 455-3220 or radio "SECURITY"**
- 3) Notify your supervisor IMMEDIATELY of the injury.
- 4) Either complete an injury report at the first aid station, or make detailed notes of your accident/injury. File these reports/notes with your supervisor.

First Aid Locations

- Concourse level—Gate 2
- Atrium Health mobile unit between Gates 6 & 7
- Concourse level—Gates 6 & 7
- 400 Level Concourse —Section E
- Infield Care Center—north end of the infield
- Paramedics roaming all concourse, suite, and terrace levels
- Ambulances on all main concourse levels

EMERGENCY SITUATIONS – WHO TO CONTACT –

In the event of a fan injury, incident, or emergency, please follow these procedures:

- 1) Contact your supervisor by phone or radio.
- 2) If you are unable to contact your supervisor, call the Care Center at **(704) 455-4028** or radio "EMS Medical."
- 3) If no phone or radio is available, find a CMS representative to contact the Care Center.

Friday, October 11th: STEAM Expo / JGR Fan Fest / Hauler Parade

8:00A	---	JGR Fan Fest Wristband Distribution
		OPENS at Gate 4 Information Booth
8:00A	7:00P	NASCAR Youth Series Racing – East Pits at zMAX Dragway
9:00A	1:00P	STEAM Expo Event (Fan Zone)
9:00A	5:00P	Gate 4 Ticket Booth Open
9:00A	6:00P	Main Ticket Office Open
9:00A	6:00P	Golf Cart Compound Open
10:00A	6:00P	Gift Shop Open
11:00A	5:00P	CMS Credential Office (zMAX Dragway Gate 2 Ticket Booth)
11:00A	5:00P	NASCAR Competition Credentials Open (At Dragway - Credential Hauler)
11:30A	9:00P	The Speedway Club Dining Service
12:00P	5:00P	NXS Garage Hours
1:00P	7:45P	HSR-NC Garage Hours
3:00P	9:00P	Employee Bus Running
4:00P	5:30P	Driver Track Walk (No Motor Vehicles)
4:30P	7:00P	Joe Gibbs Racing Fan Fest (Fan Zone)
4:45P	6:45P	Autograph Session with JGR Drivers (Toyota Display in the Fan Zone)
6:00P	6:30P	HSR-NC Practice
6:30P	7:30P	CMS Main Entrance Closed to Vehicles
6:45P	7:15P	HSR-NC Qualifying
7:00P	---	Hauler Parade
8:15P	---	Fireworks Display

Saturday, October 12th: NASCAR xfinity Series Blue Cross Blue Shield Drive for the Cure 250

6:00A	8:30P	Gate 2 Tunnel Open
6:00A	4:00P	CMS Credential Office Open (zMAX Dragway Gate 2 Ticket Booth)
6:00A	8:30P	HSR-NC Garage Open
6:30A	7:30A	Driver Track Walk (No Motor Vehicles)
6:30A	4:00P	NASCAR Competition Credentials Open (At Dragway Gate 2 Ticket Booth)
6:30A	30 min post	Employee Buses Running
7:00A	---	Media Shuttle Running (Media Only)
7:00A	3:30P	NCS Garage Open
7:30A	30 min post	Fan Assistance Trams Running
7:30A	---	Ticket Booths Open
7:45A	---	Gate 5A Open to Spectators
8:00A	---	Main Ticket Office Open
8:00A	8:45A	HSR-NC Race (Timed – 30 mins)
8:30A	2:00P	NASCAR Youth Series Racing – East Pits at zMAX Dragway
8:30A	10:00P	NXS Garage Open
8:30A	---	Track Services Meeting (ARCA Garage)
9:00A	4:00P	Camping World Racing Resort Open
9:00A	1 hr post race	Golf Cart Compound Open
9:00A	1 hr post race	Gift Shop & SMIP Trailers Open
9:30A	Green flag	Fan Zone Open
9:30A	1 hr post race	Fan Assistance Golf Carts Running
10:00A	10:50A	NXS Practice (All Entries)
10:45A	---	Information Booths Open
11:00A	9:30P	Camping World Log Cabin Bus Running

11:00A	12:00P	NXS Qualifying (Group A & B, Multi-Vehicle, Two Rounds)
11:00A	1 hr post race	CMS Main Entrance Closed to Vehicles
12:30P	---	Spectator Gates & Suites Open Gates: 2, 3, 4, 7
12:30P	2:00P	NCS Practice (Group A & B)
12:30P	7:15P	The Speedway Club Dining Service
2:00P	---	Track Services Meeting (Pit Road)
2:00P	3:00P	NCS Qualifying (Group A & B, Multi-Vehicle, Two Rounds)
3:20P	End of Anthem	Grid Access Open to Properly Credentialed Guests (Pit Road)
3:25P	---	Driver Introductions (Pre-Race Stage)
4:00P	---	NASCAR Xfinity Series Blue Cross Blue Shield Drive for the Cure 250 (Stages 20/40/67 Laps = 155.44 Miles)
6:45P	7:30P	HSR-NC Race (Timed – 30 mins)

Sunday, October 13th: NASCAR Cup Series Bank of America ROVAL 400

7:30A	2 hr post race	Gate 2 Tunnel Open
7:30A	1 hr post race	Employee Buses Running
8:00A	---	Main Ticket Office Open
8:00A	---	Ticket Booths Open
8:00A	3 hr post race	Golf Cart Compound Open
8:00A	1:00P	NASCAR Youth Series Racing – East Pits at zMAX Dragway
8:00A	9:30A	NASCAR VIP Track Laps
8:30A	9:30A	SCC Track Laps
8:30A	1 hr post race	Fan Assistance Trams Running
9:00A	11:00A	Echo Park Coffee Cup Series with Kyle Petty (Fan Zone)
9:00A	2:00P	CMS Credential Office Open (zMAX Dragway Gate 2 Ticket Booth)
9:00A	Green flag	Fan Zone Open
9:00A	1 hr post race	Fan Assistance Golf Carts Running
9:00A	1 hr post race	Gift Shop & SMIP Trailers Open
9:30A	---	Media Shuttle Running (Media Only)
9:30A	9:45A	Pace Vehicle Laps
9:30A	2:00P	NASCAR Competition Credentials Open (At Dragway – Credential Hauler)
10:00A	7:00P	CMS Main Entrance Closed to Vehicles
10:30A	---	Spectator Gates & Suites Open Gates: 1, 2, 3, 4, 5A, 5B, 6, 7, 8, 9
10:30A	1:45P	Ballfield Open to Track Access Passes
10:30A	Race Ends	Speedway Club Dining Service
11:00A	12:15P	Trackside Live (Fan Zone Stage)

11:00A	2:00P	Drivers Meeting Space Open (NXS Garage Area)
11:00A	9:00P	NCS Garage Hours
11:00A	11:45A	Tim Dugger Concert (Pre-Race Stage)
12:00P	- - -	Track Services Meeting
12:15P	12:30P	SCC Live Auction (Fan Zone Stage)
12:20P	12:30P	DJ Performance (Pre-Race Stage)
12:30P	- - -	Grid Access Open to Properly Credentialed Guests (Pit Road)
12:30P	1:30P	Eli Young Band Concert (Pre-Race Stage)
1:30P	1:55P	Red Carpet Walk (All Drivers)
1:50P	- - -	Driver Introductions (Pit Road Stage)
6:00P	- - -	Bank of America ROVAL 400 (Stages 25/50/109 Laps = 252.88 Miles)

TRACK ACCESS PASSES:

Track Access Pass voucher redemption for wristbands at any ticket booth, information booth, or chicken bone alley.

ACCIDENTS:

Call CMS Security at (704) 455-3220. In case of a severe accident, avoid radio conversation until the radio channel is released by Race Control. All non-emergency personnel should remain clear of the area unless specifically authorized to be at the scene. This includes the helipad. Please allow emergency personnel to respond to incidents promptly and without interference.

ATMs:

Charlotte Motor Speedway is a cashless facility. As such, we no longer have any ATMs onsite.

Camping Rules & Regulations

Important Phone Numbers: Campground Cabin Office

(704) 455-4445

For injury, security and safety issues:

Concord Police/Fire/Emergency Call 9-1-1

Speedway Security (704) 455-3220

Camping World Racing Resort Service Center: (704) 455-1440

Onsite Toilet/Water Services: (704) 718-5185

Charlotte Motor Speedway is a family-based organization and has a zero-tolerance policy for public drunkenness, use of illegal drugs, lewd behavior and violence - verbal or physical - anywhere on Speedway property. Please know that Charlotte Motor Speedway Public Safety Officers, in

conjunction with the Cabarrus County Sheriff's Department and City of Concord Police Department, monitor activity across Speedway property. Failure to comply with regulations may result in expulsion from the facility permanently.

Please remember to be careful!

You are responsible for your own safety. Look out for natural hazards and dangers especially when you are in wooded areas. Swimming is not permitted in any of the ponds, streams, or rivers located on or near Speedway property.

Each day will bring new and exciting activities to the campgrounds! We have many planned activities to enjoy! Check www.charlottemotorspeedway.com/camping for the most up-to-date activities schedules. Please call the Camping Team at (704) 455-4445 with any questions or concerns prior to your arrival. Have a safe trip and we look forward to seeing you soon!

The following rules are for ALL campgrounds, except infield.

- Quiet time is enforced from 12 midnight until 7:00am.
- Campers are required to turn generators off from 12 midnight until 7:00am.
- Please be aware of all carbon monoxide dangers that can be harmful to you or other guests. Vehicle and generator exhaust MUST be expelled safely into roadways and not into adjacent campsites.
- Anyone needing a generator for health issues must check in with the Campground Check- in Trailer and speak with the Campground Hosts. Anyone requesting exception to

this rule must have an approved "exhaust flow pipe" attached their generator exhaust to vent the fumes upward and away from other campers in order to lessen the dangers of carbon monoxide. This would apply to motor homes and units with very low decibel generators.

- Units with high decibel generators or no exhaust flow pipe will be moved to another location in the campground by the Campground Hosts and Speedway security so as not to disturb other campers, keep them awake, and maintain safety for all.
- All motorized vehicles must have a valid state license plate. **No** golf carts, motorized bikes, skateboards, scooters, etc. are permitted (whether they have valid license plate or not).
- No overnight camping is permitted in open parking areas.
- No box or cube trucks or oversized flatbed trucks will be permitted.
- "UAS" - aka drones - are not permitted on CMS property.

Parking sticker/validation credential must be affixed to windshield at all times.

- One camping unit and one vehicle per site, unless the site is approved for dual parking by the campground hosts.
- Units must be parked with the front end exposed. Officials must be able to remove any unit immediately in case of an emergency. No units permitted to park in an L-shape, U-shape, etc.
- Fires are only allowed if contained in an above ground approved container.

Firearms, dangerous weapons, or fireworks are strictly prohibited as specified by local authorities.

Failure to comply will result in expulsion from the campground without refund and possible prosecution.

- Please place trash in receptacles or trash bags. Place your trash at end of campsite, there will be one round of trash pick up at each campground each day Please note for Tom Johnson Racing Resort Only: A dumpster is available to use at your convenience.
- Please do not wash vehicles or RVs during your stay.
- Photo ID must accompany camping credential and be presented when requested by Charlotte Motor Speedway officials/employees.
- **Drink responsibly.**

*******Turn 4 Family Campground*******

- **Openly displayed alcoholic beverages are not permitted in our Turn 4 Family Campground.**
- This campground is family friendly, and activities determined unsuitable are up to the discretion of the Campground Host.

*******Camping World Racing Resort*******

- **Check-in & check-out time is 12 Noon.**
- This campground is our only full hook-up campground that includes water, sewer and electrical (30A and 50A) hook-ups.

- Sewer adapters are mandatory.
- A bath house is on the property; the entry code is 145
- All Camping World Racing Resort sites come equipped with high speed wi-fi.

*******Infield Specific Camping Rules and Regulations*******

- Infield Entrance Dates:
 - Arrival: Thursday, October 10th @ 1:00P
 - Departure: Monday, October 14th @ 12:00P
- Vehicle roof and/or standing platform floor height restrictions:
 - North Infield (Turns 3 & 4) 13.5 feet maximum
 - South Infield (Turns 1 & 2) 10 feet maximum
 - Tents, Vans, and very small campers only
 - RVs only (Tents allowed only in specified area during ROVAL weekend)
- All fans and visitors must have an infield credential/wristband which must be displayed at all times and subject to inspection for re-entry.
- Grandstand tickets are not acceptable for admission into the infield.
- No wagon races or other reckless activity that could cause serious injury are permitted.
- No skateboards, scooters, etc. of any kind are permitted in infield campground. Pedal bicycles will be allowed for ease of transportation.
- No fires or fire rings permitted in the infield. No grilling or fires of any kind during race activities in the infield.

PET POLICY:

Pets **are not** permitted in the grandstand areas during race event. Campers **are** allowed to bring the family pet when visiting campgrounds at Charlotte Motor Speedway.

To insure the safety and enjoyment of all guests and campers, it is important that you read and abide by the following Pet Policy:

1. Aggressive dogs of any breed cannot enter or stay at CMS campgrounds. If your dog shows behavior that is protective and unfriendly to strangers, please leave it home. If you decide to bring your dog and it exhibits this type of behavior, CMS personnel will ask you to leave.
2. All dogs must be under the control and visual observation of their owner at all times. A **leash rule** is in effect whenever the animal is outside the owner's camping trailer, vehicle, motorhome or tent – **there are no exceptions**. No dog can be left tied up and unattended outside the owner's camping equipment.
3. Campers must clean up after their pets and properly dispose of the waste; this rule applies at all times no matter where the pets relieve themselves in the campgrounds or parking areas. Please do not walk your pet through another camper's site or allow them to relieve themselves on someone else's site.
4. Allowing your pet to bark uncontrollably day or night will not be permitted and in such event you may be asked to leave.

5. Service dogs are always welcome at all CMS campgrounds. However, these animals must follow leash restraint policies and may not exhibit aggressive behavior.
6. The campground dog park is located by the end of the K- row, right next to site K40. Owners must be with their dogs while using park.

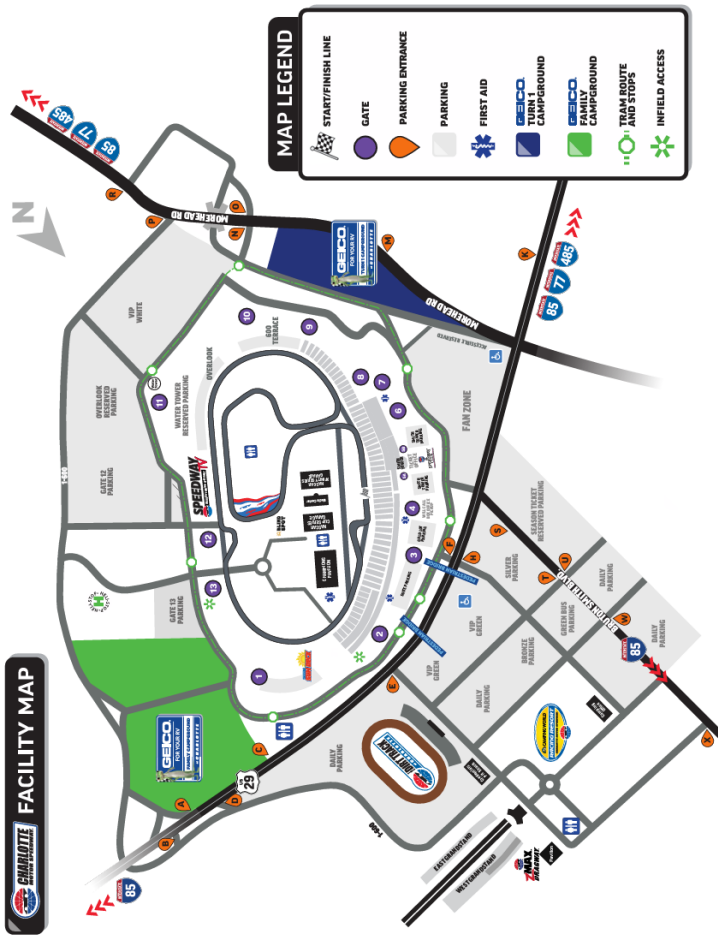
NO UNAUTHORIZED MARKETING

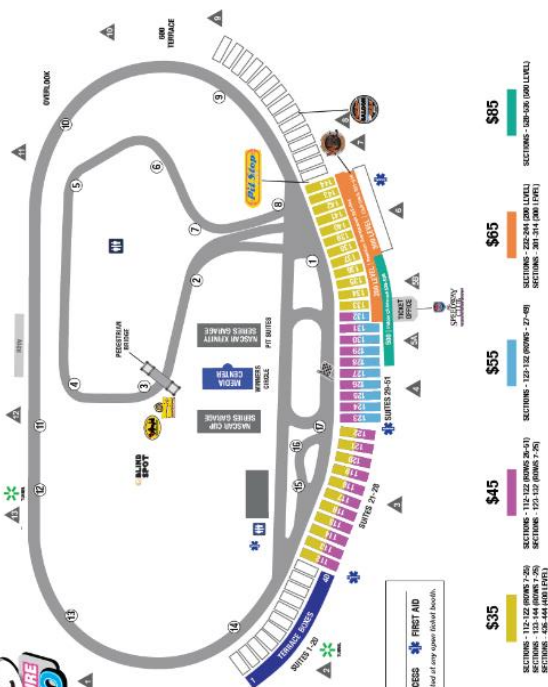
The users of this camping space are prohibited from conducting commerce or engaging in any marketing activities. This prohibition includes, but is not limited to, the sale of goods, sampling, signage, surveying, food vending or any other activity that in the sole discretion of the staff of Charlotte Motor Speedway is deemed detrimental to the facility. Violation of this policy will result in forfeiture of the camping space and any monies paid. Camping spaces may also not be used for advertising, promotion (including contests or sweepstakes) or trade purposes without the express written consent of Charlotte Motor Speedway.

Thank you again for choosing to stay with us!

Camping is an outdoor experience; therefore, we do not give refunds due to discomforts of nature.

CHARLOTTE
CONCORD
FACILITY MAP



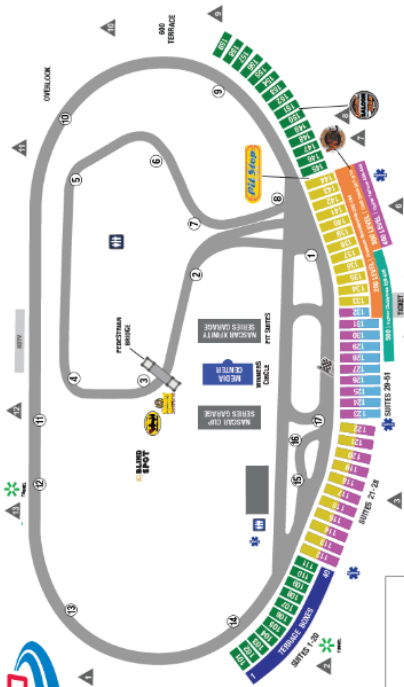


LEGEND

- ▲ GATE
- ✱ INFIELD ACCESS
- ⚙️ FIRST AID

We can't pick up after you are involved at any open ticket booth.

- \$35** SECTIONS - 112-122 (ROWS 7-20)
SECTIONS - 123-144 (ROWS 7-25)
SECTIONS - 426-444 (400 LEVEL)
- \$45** SECTIONS - 112-122 (ROWS 26-31)
SECTIONS - 123-132 (ROWS 7-25)
SECTIONS - 426-444 (400 LEVEL)
- \$55** SECTIONS - 123-132 (ROWS 7-25)
- \$65** SECTIONS - 222-241 (200 LEVEL)
SECTIONS - 301-314 (300 LEVEL)
- \$85** SECTIONS - 500-506 (500 LEVEL)



LEGEND
 ▲ GATE
 * IMPFIELD ADDRESS
 * FIRST AID
 * * * * *
 * * * * *

\$60
 SECTIONS - 141-145
 SECTIONS - 146-154
 SECTIONS - 153-144 (ROWS 1-25)

\$90
 SECTIONS - 113-122 (ROWS 1-25)
 SECTIONS - 123-144 (ROWS 1-25)

\$110
 SECTIONS - 115-122 (ROWS 26-51)
 SECTIONS - 123-144 (ROWS 26-51)
 SECTIONS - 108-144 (ROW LEVEL)

\$140
 SECTIONS - 125-132 (ROWS - 27-44)
 SECTIONS - 232-244 (ROW LEVEL)
 SECTIONS - 231-234 (ROW LEVEL)

\$160
 SECTIONS - 232-244 (ROW LEVEL)
 SECTIONS - 231-234 (ROW LEVEL)

\$210
 SECTIONS - 256-258 (ROW LEVEL)
 SECTIONS - 256-258 (ROW LEVEL)



12 & UNDER*
 *Excludes 500 Level



CREDENTIALS & BADGES:

All entrants/employees must display a valid credential/badge at all times. Acceptable credentials include NASCAR-issued credentials badges, SM-issued badges; CMS-issued badges, CMS paper credentials. These allow access for the holder only. Passing of credentials is grounds for dismissal or removal from the facility.

CREDENTIAL OFFICE HOURS:

Friday, October 11	11:00A – 5:0P
Saturday, October 12	6:00A – 4:00P
Sunday, October 13	9:00P – 2:00P



FAN ASSISTANCE HELPLINE:

Charlotte Motor Speedway is here to help. If you have any questions or concerns please text **(704) 455-HELP (4357)**. This line is **not** to be used for Golf Cart Reservations, as we do not accept reservations for Golf Cart Rides. This number is not to be used for emergencies.

GOLF CARTS & MOTORIZED VEHICLES:

All motorized vehicles must have a valid license plate, and SM/CMS event golf cart credential or an SM annual credential. Users of these vehicles include Officials, Event Sponsors, Participants and CMS staff. The credential must be displayed on the vehicle at all times. Call SM Properties at (704) 718-5185 for additional information. Unauthorized use of these vehicles may result in immediate removal from CMS property or impoundment of the vehicle. Special access (concourse) must be pre-approved by CMS officials.

Golf Cart Compound Hours of Operations (704) 455-4045	
Wednesday, October 9	1:00P – 5:00P
Thursday, October 10	9:00A – 5:00P
Friday, October 11	9:00A – 5:00P
Saturday, October 12	9:00A – 1 hour post race
Sunday, October 13	8:00A – 3 hours post race

HANDICAP SEATING & PARKING:

Reserved Wheelchair Parking: Reserved spaces are available **ONLY** to accommodate the purchasers of tickets in the wheelchair seating areas. All vehicles must have a handicap placard/tag, registration and the photo ID of the person in

the vehicle whose name is on the handicap placard/tag. These spaces are limited and CMS parking stickers are provided for the following lots:

Wheelchair Reserved Parking at Entrance N across from Gate 7.

Unreserved Handicap Parking: State-issued handicap tags will allow access to designated lots across Highway 29 at Entrances H/T off of Bruton Smith Blvd & Hwy 29. All vehicles must have a handicap placard/tag, registration and the photo ID of the person in the vehicle whose name is on the handicap placard/tag.

****ALL AREAS ARE FILLED ON A FIRST COME, FIRST SERVED BASIS****

Seating-Wheelchair Reserved:

400 Level, Sections 436-444, Row 46 (Enter at Gate 7)

INFORMATION BOOTHS:

Located at Gates 3, 4, 7, and across Gate 3 Pedestrian Bridge (Dirt Track Side)

LOST AND FOUND:

Smith Tower – Blue glass building at Main Entrance – on the 2nd Floor in the Charlotte Motor Speedway Ticket Office (704) 455-3267.

MAINTENANCE/OPERATION SITUATIONS:

Call extension 3211 or (704) 455-3211.

MOBILE ICE SALES LOCATIONS & TIMES:

Brenda Booher (423) 967-2037 or Bill Trogdon (423) 967-2037
Ice will be delivered from the mobile carts from the hours of 8:00A to 8:00P.

MOTORCYCLE PARKING:

Under the billboards on the corner of Bruton Smith Blvd/Hwy 29.

PARKING & PARKING STICKERS:

On all event days, parking is \$20 on CMS property, except for reserved parking lots – Smith Tower, Gold, Silver, Bronze, and Wheelchair Reserved Parking.

October 2024 Track Access Pass Information

NASCAR RULES: No dress or age restrictions for Track Access

**** Track Access Passes DO NOT allow access to the garage.**

**** Track Access Passes do not guarantee meeting drivers or autographs.**

****Track Access Pass allows access to frontstretch ballfield on Sunday, October 13 from 10:30A–1:45P for Tim Dugger and Eli Young Band pre-race concerts and driver introductions.**

****All times subject to change**

Coca-Cola 600: May 26th

Prices: Adult Track Pass: \$75 // Child Track Pass is \$35 (Pit and Driver Intro Access) *Subject to change

TRACK ACCESS PASS SCHEDULE:

Saturday, October 12: No Track Access

Sunday, October 13: 10:30A – End of Driver Intros

PORTABLE TOILET RENTALS & RV PUMPING SERVICES:

For information regarding portable toilet rentals and RV pumping services, please contact United Site Services at (704) 718-5483. Service is provided to the infield and all campgrounds. Fees will be charged for pumping services.

CASH ONLY. Water fills also available. Site services available 7:00A- 6:00P daily.

RV DUMP STATION:

Motorhome dump stations are located near the Bath House at the Camping World Racing Resort and in front of the Nursery Lot on I-600 behind Turn 4 Family Campground.

SHOWER & RESTROOM LOCATIONS:

- Turn 4 Campground
- Infield – road course area
- Infield between ARCA garage and Cup Series garage
- Camping World Racing Resort across Hwy 29
- Fan Zone (restroom only)

PRN – BROADCAST FREQUENCY: 454.000

PRN – BROADCAST SCHEDULE:

Saturday, October 12 – 3:00P

Sunday, October 13 – 1:00P

RADIO COMMUNICATIONS:

Eliminate unnecessary conversation. In case of an on-track accident, do not use radio unless emergency related.

RADIO COMMUNICATIONS TRAILER: Located in Lot P/Employee Parking lot next to CMS Operations Building. Requests for radios are processed through the Operations Department at (704) 455-3211.

RADIO CHANNELS:

- | | |
|-------------------------|------------------------|
| 1. Operations | 9. Back Up/Pre-Race |
| 2. Security | 10. Smith Tower |
| 3. Infield Security | 11. Pit Road Fire |
| 4. Parking | 12. Speedway Club |
| 5. EMS Dispatch | 13. Finance |
| 6. Fan Assistance Carts | 14. Tickets/Gates |
| 7. Sales | 15. Golf Cart Compound |
| 8. PR/Media | 16. EMS Medical |

SCALPING:

Unauthorized sales of tickets or sales of credentials must be reported to Security at (704) 455-3220 (or ext. 3220) immediately.

SECURITY HEADQUARTERS:

Security Headquarters – 6033 Victory Lane Concord, NC 28027, (704) 455-3220 or SECURITY on CMS radio.

SPEEDWAY CLUB DRESS CODE (704) 455-3216:

Business/Country Club casual such as dress pants and capris, and golf style/walking shorts. In addition, we will allow jeans, jean shorts, running shoes, and casual shirts. **No screen print t-shirts, undershirts, cut-off shorts, athletic wear, bare midriff tops, revealing/faded/torn or tattered clothing or beach-style flip flops.**

SMOKE FREE POLICY:

In response to fan feedback and for the health and comfort of our guests, grandstands and concourses at Charlotte Motor Speedway will be smoke-free. This policy will also apply to terrace boxes and kids' play zones. Smoking will continue to be allowed in open-air grandstand concourse, campgrounds, parking lots, hospitality and souvenir display areas. It is our goal to reduce the risk of secondhand smoke exposure to our fans, while still allowing the freedom of choice with convenient smoking locations during our events.

TICKETS (704) 455-3267:

Ticket sales are allowed in the Ticket Office and CMS gates only. Any scalping of tickets must be reported to security immediately. Children must have a ticket if accompanying adults in a reserved grandstand (no age limit). Children 12 & Under are Free on Saturday; \$10 on Sunday. Refer questions to the Ticket Office (704) 455-3200.

INFIELD TICKETS – Available at Gate 12 (Infield Camper Check-In)

TOW-A-WAY ZONE:

Vehicles will be towed to the CMS tow-a-way area located at the back of Nursery daily parking. If your vehicle has been towed, contact speedway security at (704) 455-3220.

TRAMS & SHUTTLES:

Saturday, October 12 – 7:30A until 30 minutes post infield camper party

Sunday, October 13 – 8:30A until 1 hour post-race

ADA GOLF CART SHUTTLES:

Blue canopied golf carts offer transportation between handicap parking areas and admission gates. For fan assistance carts, direct guest to nearest info booth. Any guest who have the ability to board a tram should be directed to the nearest tram stop.

Saturday, October 12 – 9:30A until 30 minutes post race

Sunday, October 13 – 9:00A until 1-hour post-race

TUNNELS:

Gate 2 @ Turn 4 – Height 7'9", Width 10'

Gate 13 @ Turn 3 – Height 14', Width 22' – 2 lanes

WILL CALL FOR TICKETS – GATE 4:

All tickets are now digital. No need for will call location.

Load tickets via Charlotte Motor Speedway app.

WRECKER SERVICE:

Request to have vehicles towed should be directed by phone to security (704) 455-3220 or ext. 3220.

Vehicles parked in the following situations will be moved or towed to a designated tow-a-way zone:

- 1) Numbered and reserved spaces without the proper parking credential.
- 2) Blocking fire lanes, gates, entrances or emergency exits.
- 3) On ramps or concourse without Vendor Parking credential bearing the proper approvals (President or Executive Vice President of CMS).
- 4) Blocking other vehicles in a reserved lot.

NOTE: VEHICLES WILL NOT BE TOWED FROM WHEELCHAIR RESERVED LOTS WITHOUT THE APPROVAL OF THE SECURITY MANAGER.

Vehicles will be towed to nursery. Individuals whose cars have been towed should be directed to Security Headquarters at (704) 455-3220 or ext. 3220.

REPORTS ARE COMPLETED AND MAINTAINED OF ALL TOWING ACTIVITIES. THERE IS NO COST TO FANS FOR TOWING, RETRIEVAL OR LOCKOUT SERVICES.

IMPORTANT TELEPHONE NUMBERS

EMERGENCY – Security	(704) 455-3220
Administration.....	(704) 455-3239
Care Center.....	(704) 455-4028
Concessions.....	(704) 455-3245
Guest Services & Logistics.....	(704) 455-3205
Development	(704) 455-3207
Events.....	(704) 455-3205
Fan Assistance Text Line.....	(704) 455-4357
Finance.....	(704) 455-3206
Gift Shop.....	(704) 455-3202
Golf Cart Compound.....	(704) 455-4045
Operations.....	(704) 455-3211
Performance Racing Network.....	(704) 455-3228
Public Relations	(704) 455-3209
Sales & Marketing	(704) 455-3232
Smith Tower Security.....	(704) 791-8236
The Speedway Club Restaurant.....	(704) 455-3216
The Speedway Club Race Day	(704) 455-3252
TICKETS	(704) 455-3200 OR (800) 455-3267
Camping Office.....	(704) 455-4445
United Site Services (Toilets/Pump Outs).....	(704) 718-5483
Wrecker Service	(704) 455-3220

TEXT (704) 455-4357 for employee or guest assistance

